



# The CE device and content services landscape

## Opportunities and challenges for IP video distribution

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Cannes, France  
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# What do we want to cover?

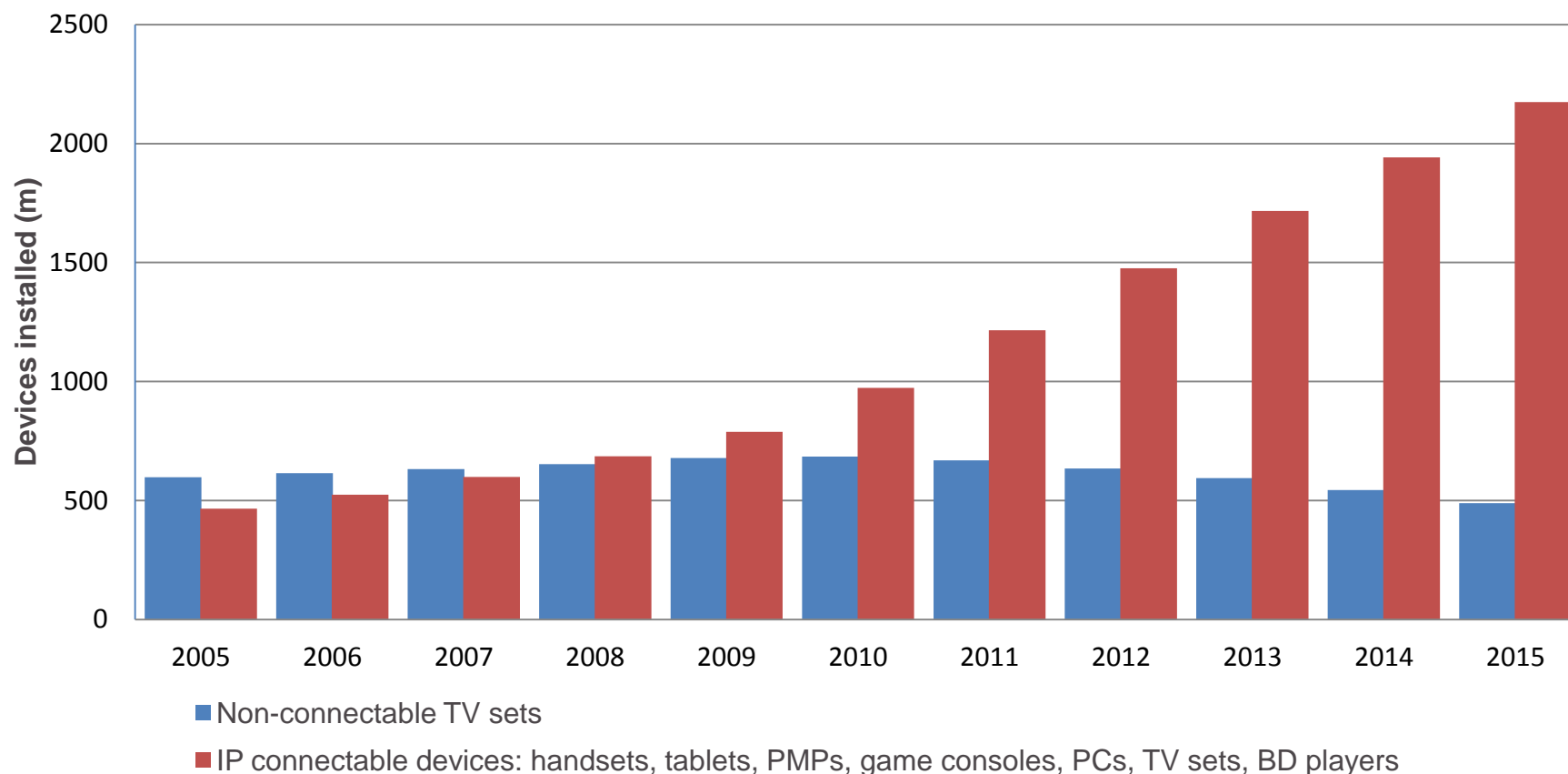
- Changes in the consumer electronic (CE) device market
- The content delivery opportunities that CE devices are creating
- The firms who are seizing this opportunity
- The challenges and economic realities that define the intersection of CE devices and content today

## The Big Picture: the CE device landscape is changing

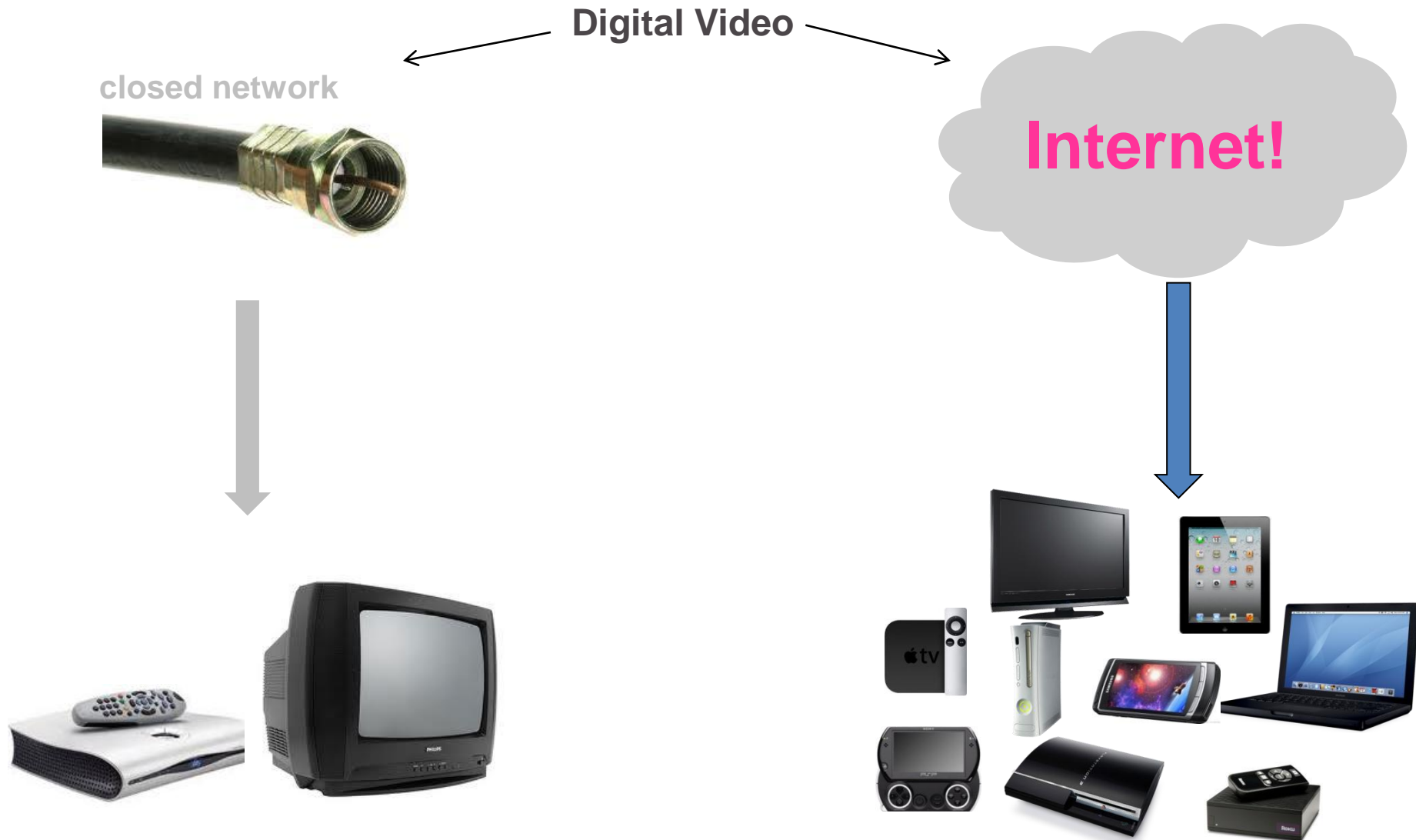


# And CE devices aren't simply 'on the market' – they are rapidly starting to overtake broadcast devices

North America, Western Europe: devices types installed

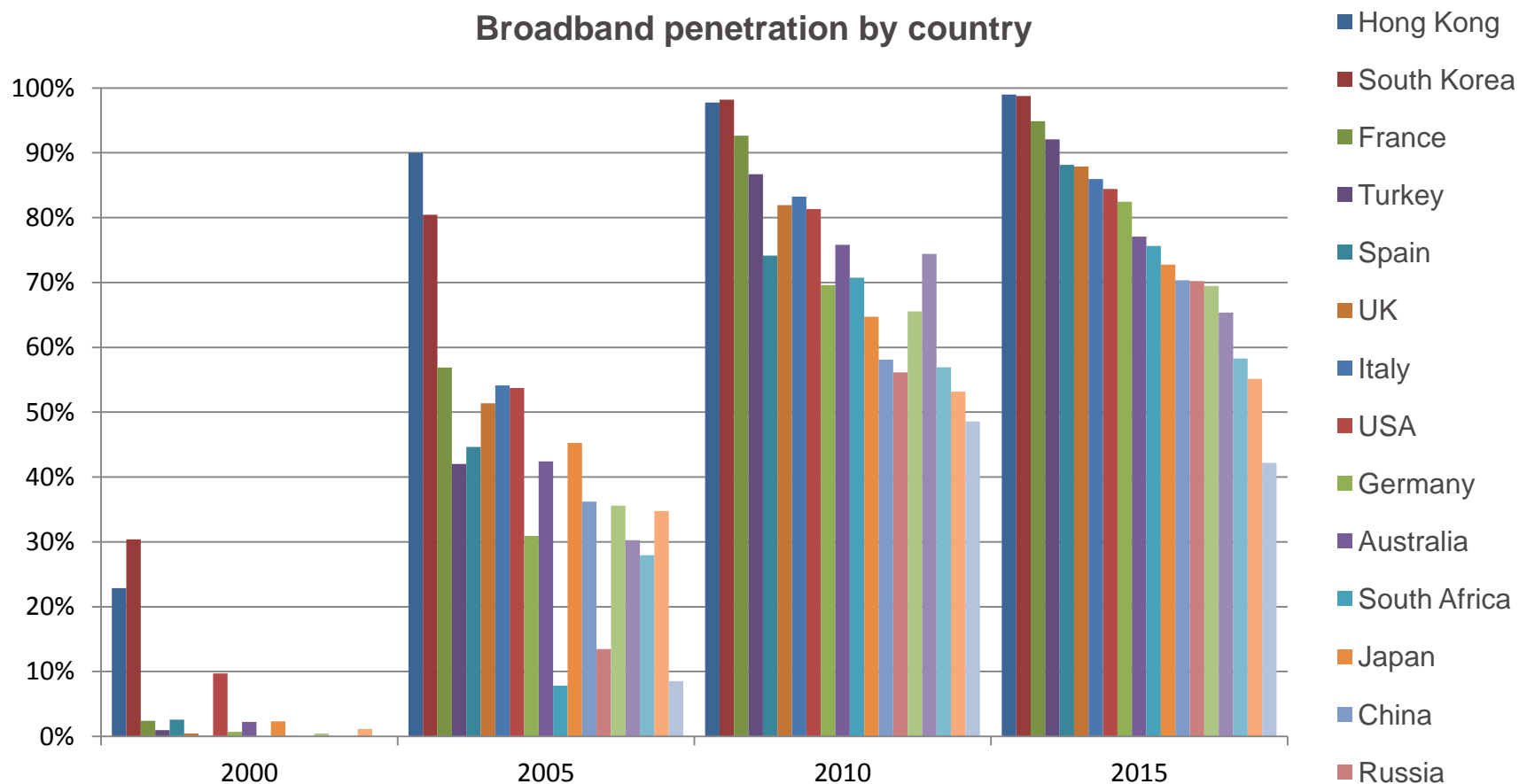


Why does this matter in the media space? Because there's an easy way to provision a connectable CE device with content...



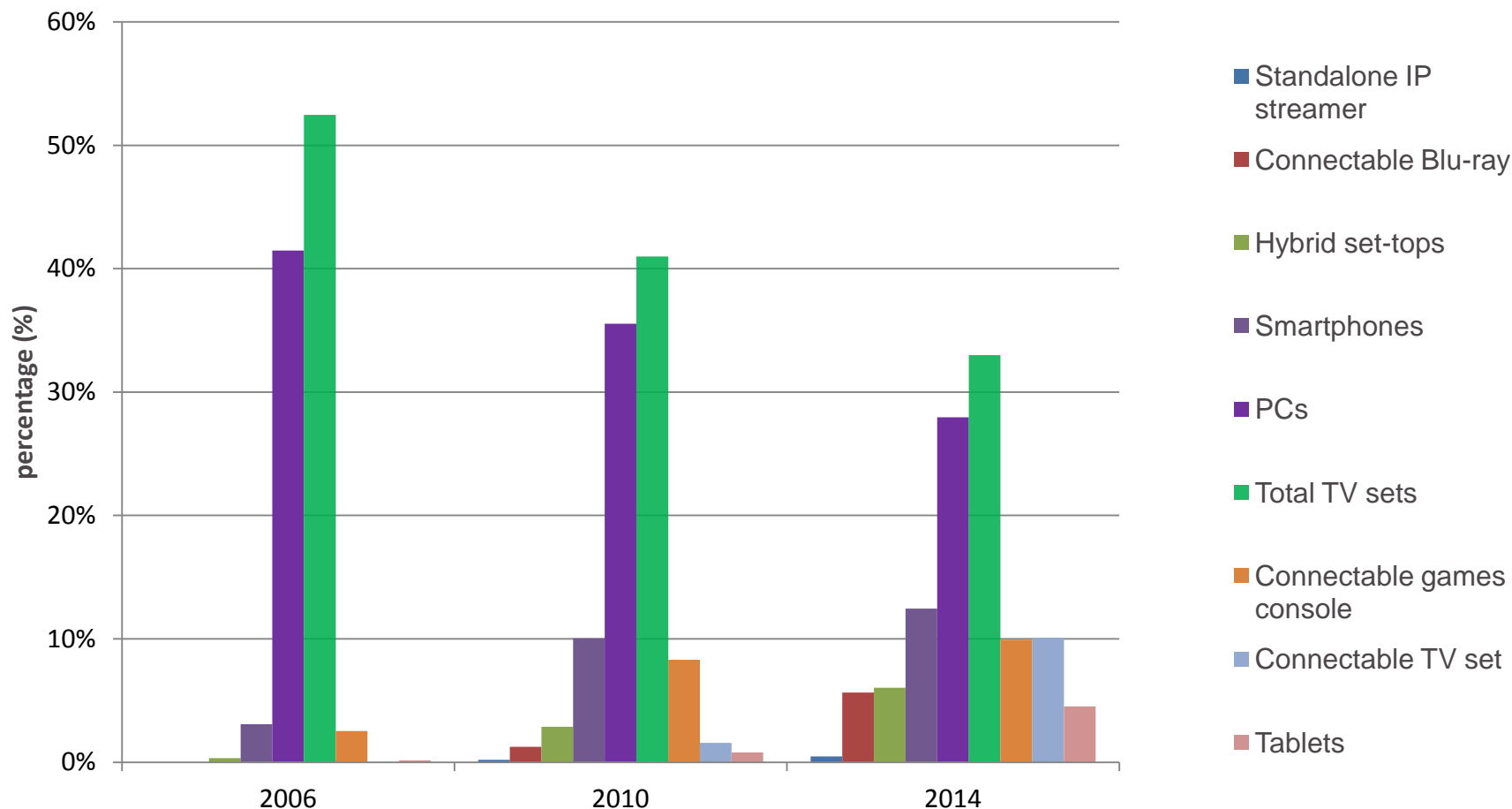
# And thankfully, broadband penetration is there to support this IP delivery

## Broadband penetration by country

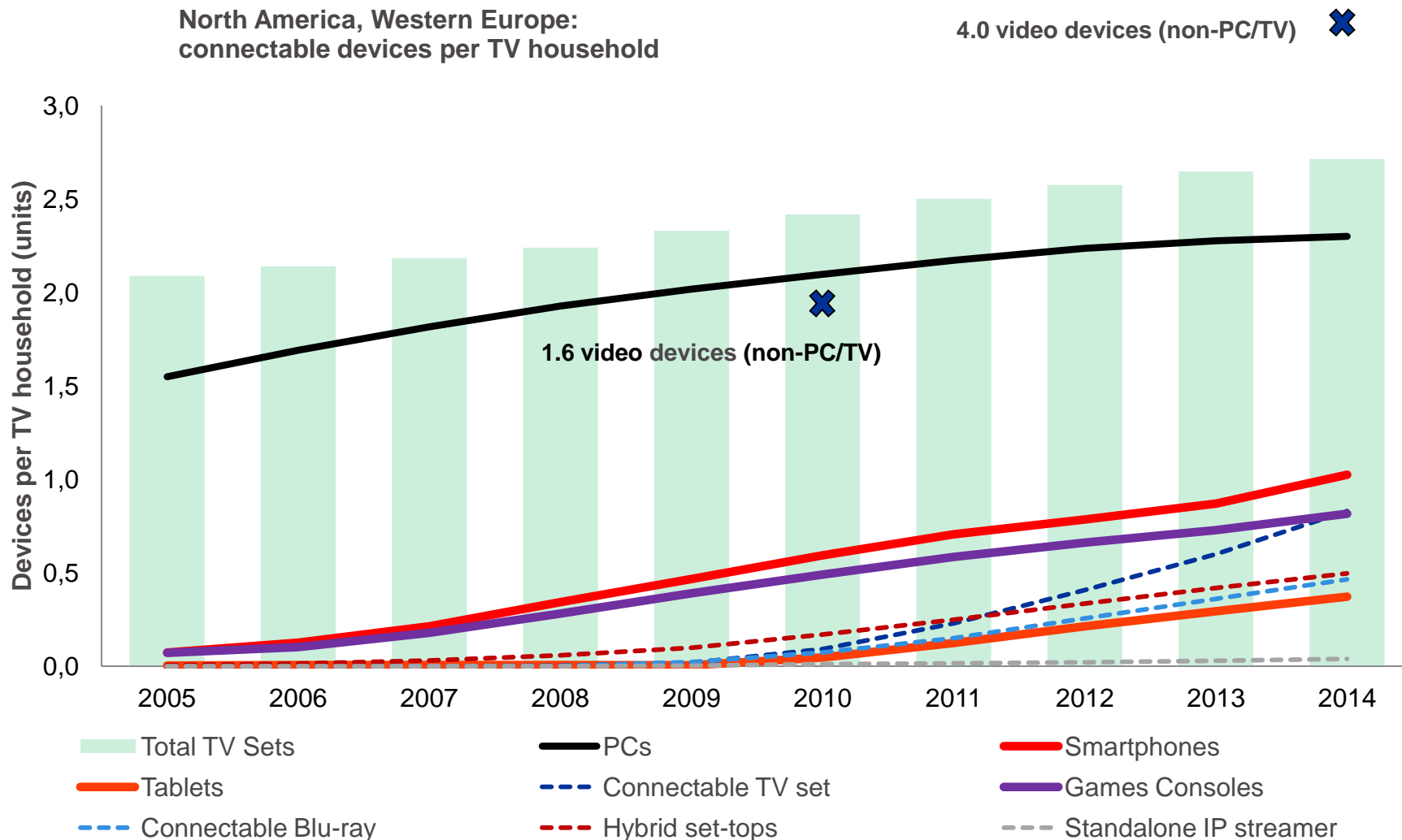


# So what happens in a world where the TV set cedes 10% of its position every 4 years?

North America and Western Europe: percentage of devices installed



# We inch toward having 4 connectable CE devices accessible per TV household...





Now the usual suspects are taking advantage of this opportunity, but in different ways

mip**tv**.  
mip**com**.

sky  
Deutschland

VIASAT

hulu

BBC

CANAL+ CINEMA  
CANAL+ SPORT  
CANAL+ LE BOUQUET  
CANAL+ DECALE  
CANAL+ HI-TECH

zune

amazon.com

abc

NETFLIX

youSee

CANALSAT

comcast

vudu



HBO GO

CBS

CABLEVISION

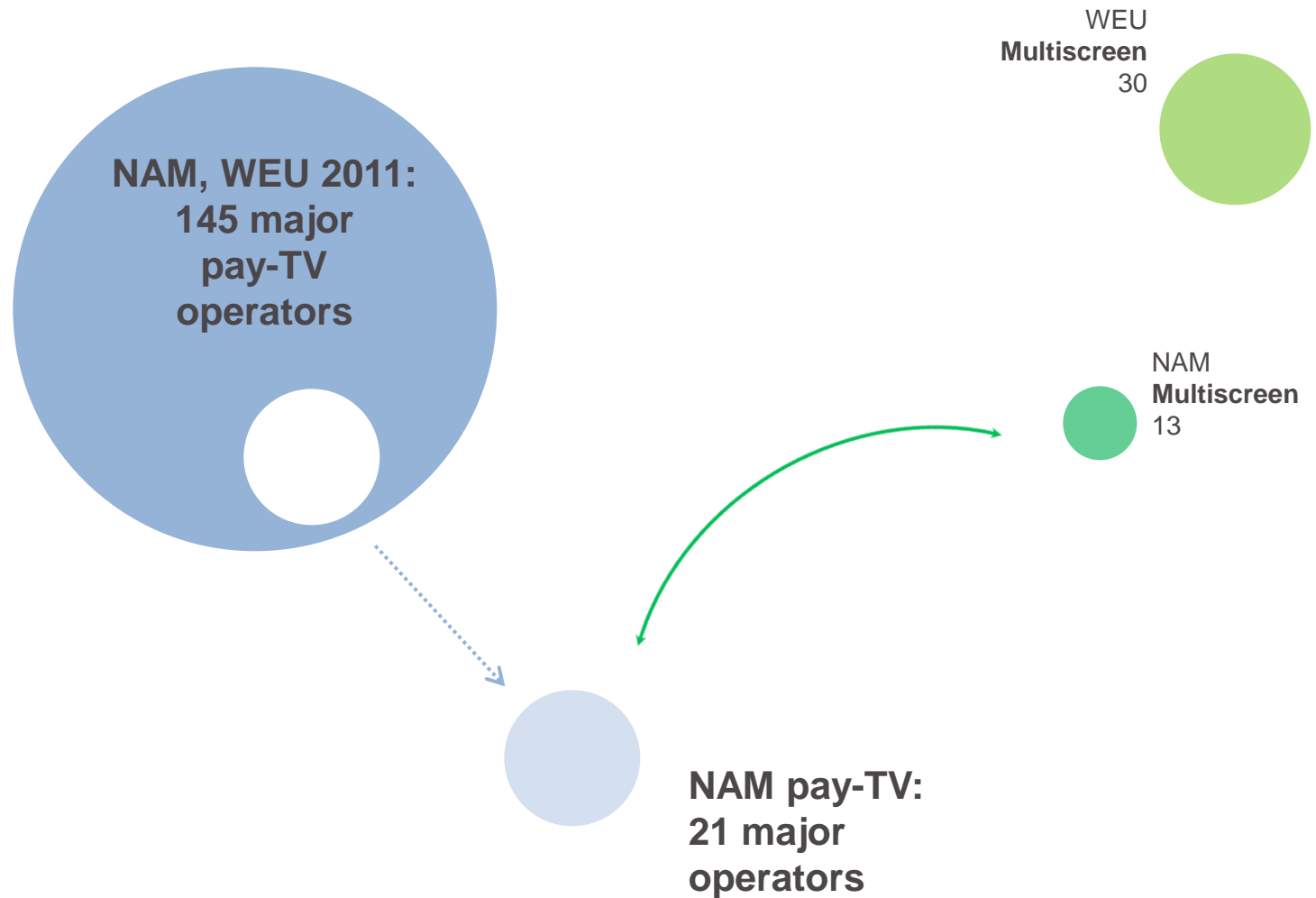
LOVEFiLM.COM

at&t  
U-verse



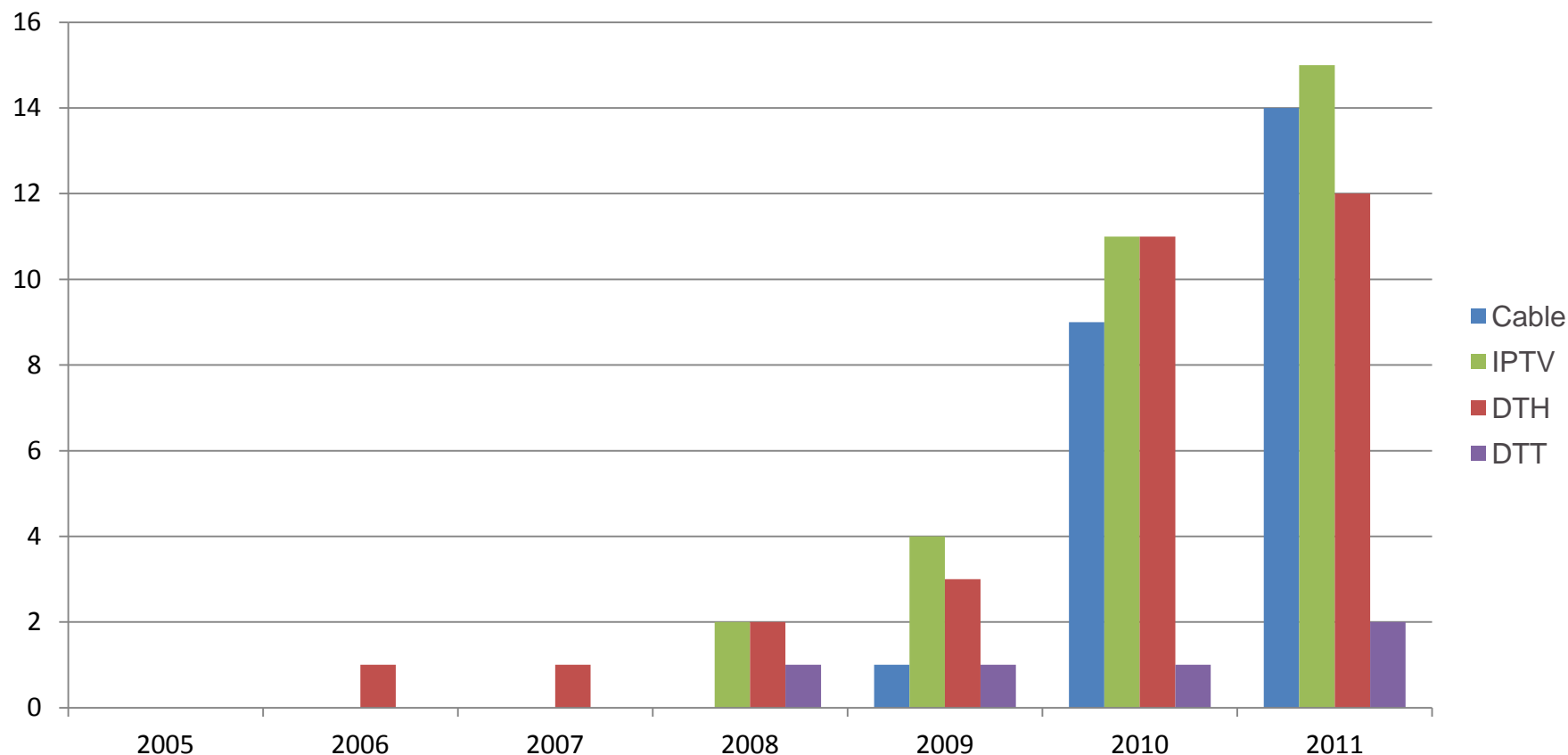
DR

# On the whole, pay-TV has not gravitated unilaterally toward multiscreen, IP video distribution



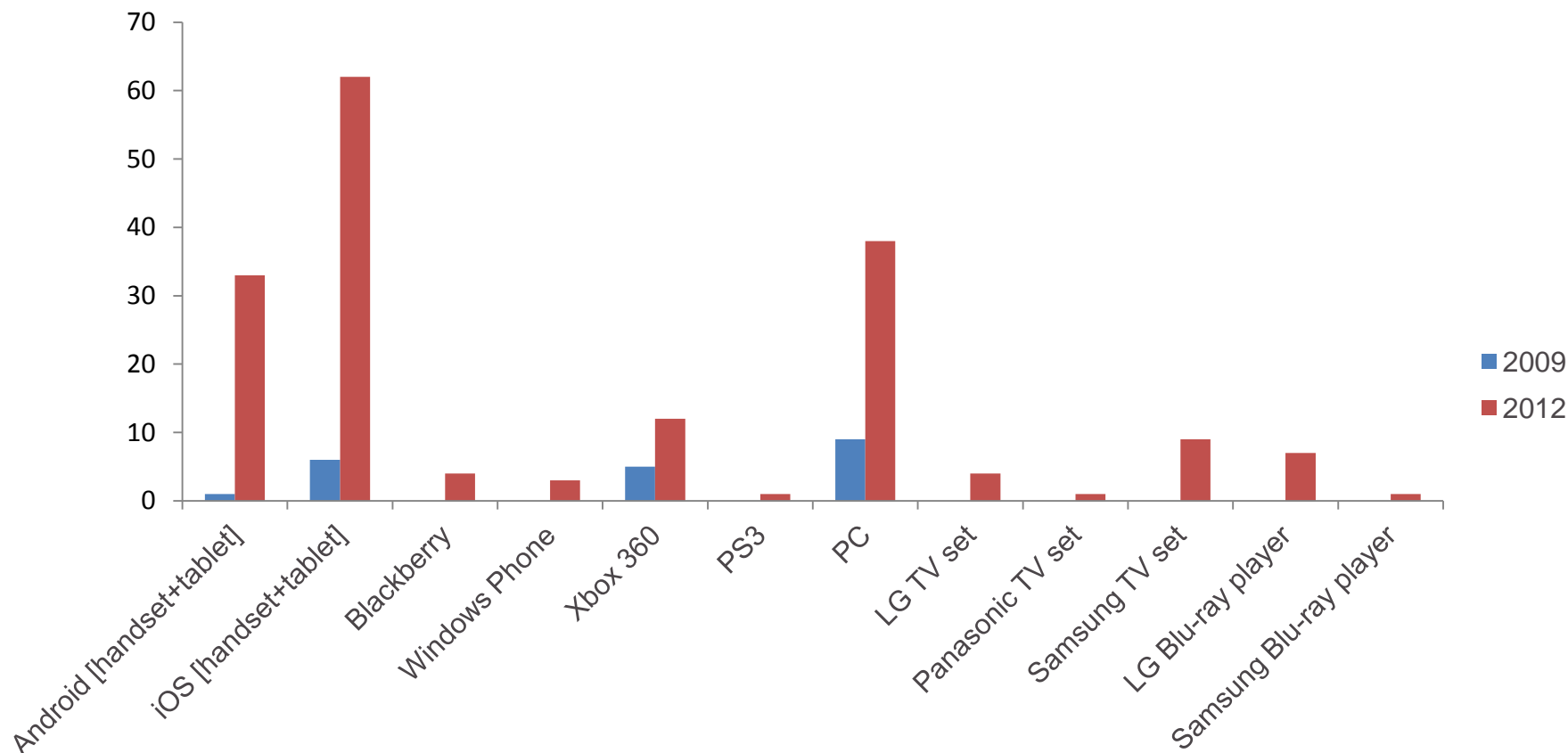
# But trends are what matter; pay-TV operators are increasingly embracing connectable CE

NAM and WEU: cumulative pay-TV operator multiscreen deployments



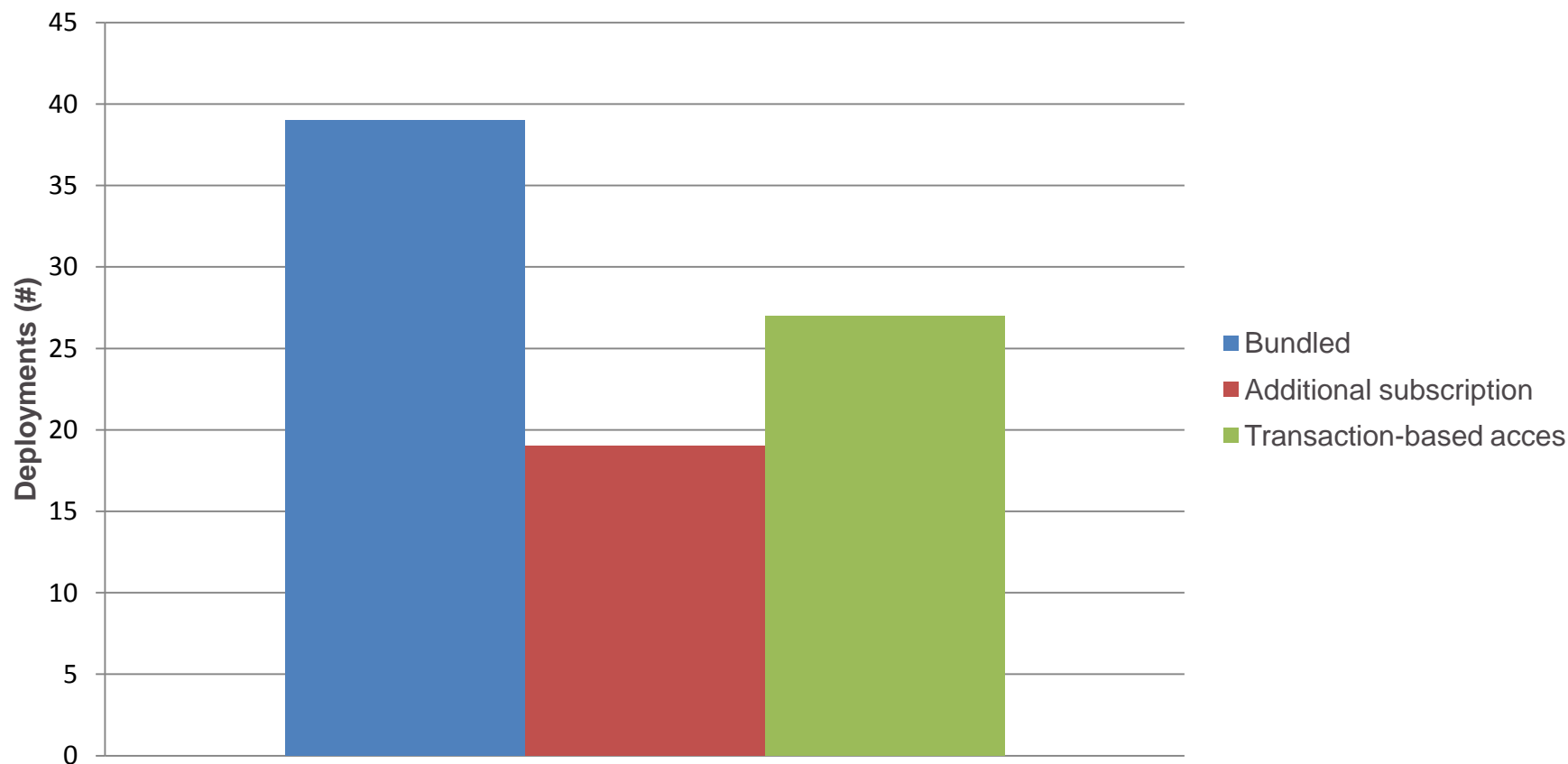
# And the portable device ecosystem – smartphones, tablets – has been a key driver of these deployments

Pay-TV multiscreen deployments by device



# By and large, operators are bundling multiscreen, IP-video services within their TV subscriptions

Pay-TV multiscreen deployments by business model



# The changing CE space is also allowing hardware vendors to provision their devices directly with content – by going over-the-top



## ✓ **What *is* over-the-top:**

- TV delivered via open internet to PCs, set-top boxes, games consoles, etc., TVs
- this can include online services from pay TV operators

## × **What it is not:**

- Delivery via a managed network (i.e. IPTV)

# In effect, device vendors are becoming *virtual operators*

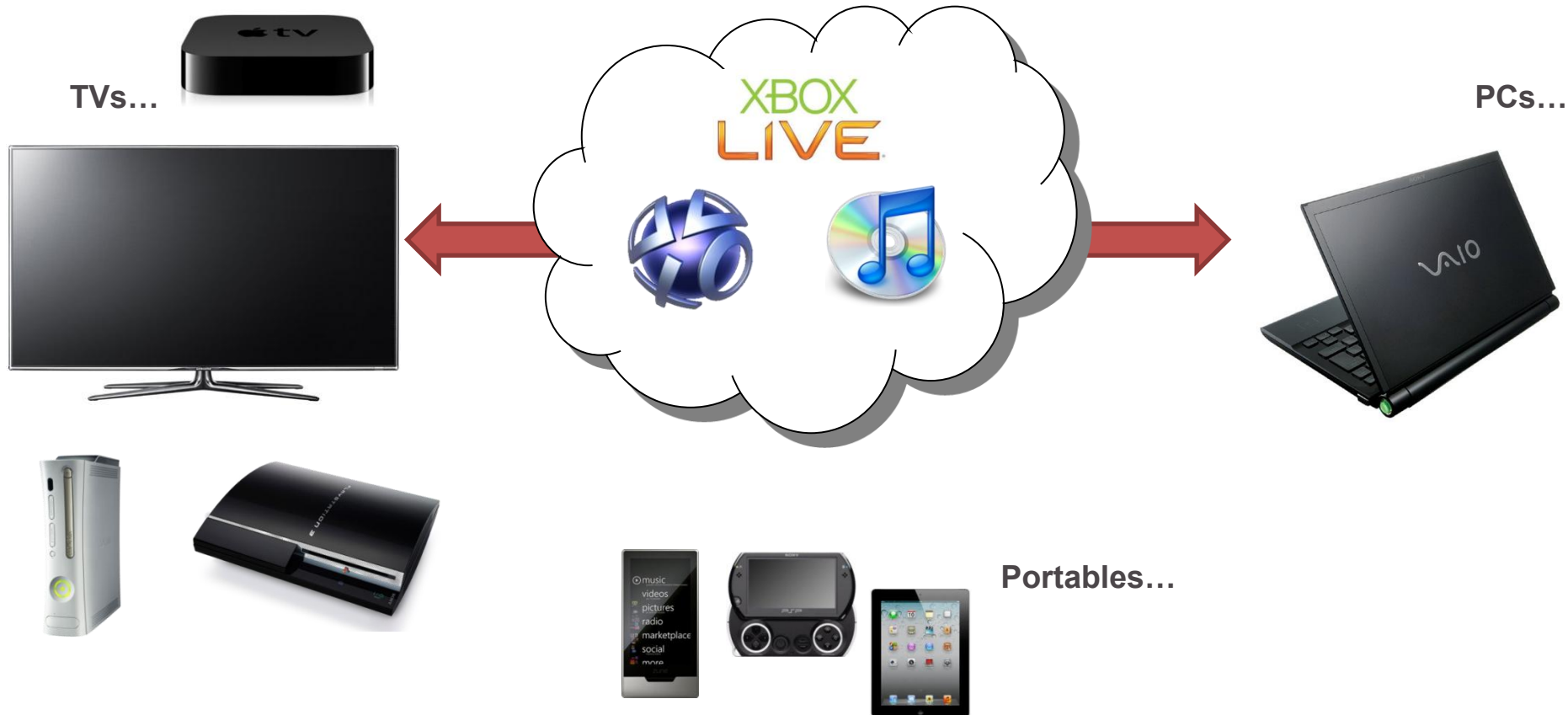
Can you create an app? → you can become a content provider that is *carried* on-device

Can you curate streaming apps within a blended UI? → you become a network aggregator...which makes you a virtual pay-TV operator

## Virtual operators and multiscreen OTT networks in the US

	Netflix	Hulu Plus	YouTube	CBS	Amazon VoD	Vudu	Own Content Store
<b>Sony</b>	Con, TV, BD	Con, TV, BD	TV, BD	TV, BD	TV, BD		All
<b>Vizio</b>	TV, BD	TV, BD	TV		TV	TV	All (Roxio)
<b>Samsung</b>	TV, BD	TV, BD, T	BD, T	TV	TV	TV, BD	
<b>Microsoft</b>	Con	Con					All
<b>Apple</b>	STB, T, P	T, P	STB, T, P				All

# What we are witnessing is the rise of an 'ecosystem' model, where vendors distribute seamlessly across multiple screens





# Does ecosystem ownership matter? Online movies sales are dominated by those who do

## Global online movies transactions: market leaders' share 2011



- Worldwide leader
- 44.8% of transactions



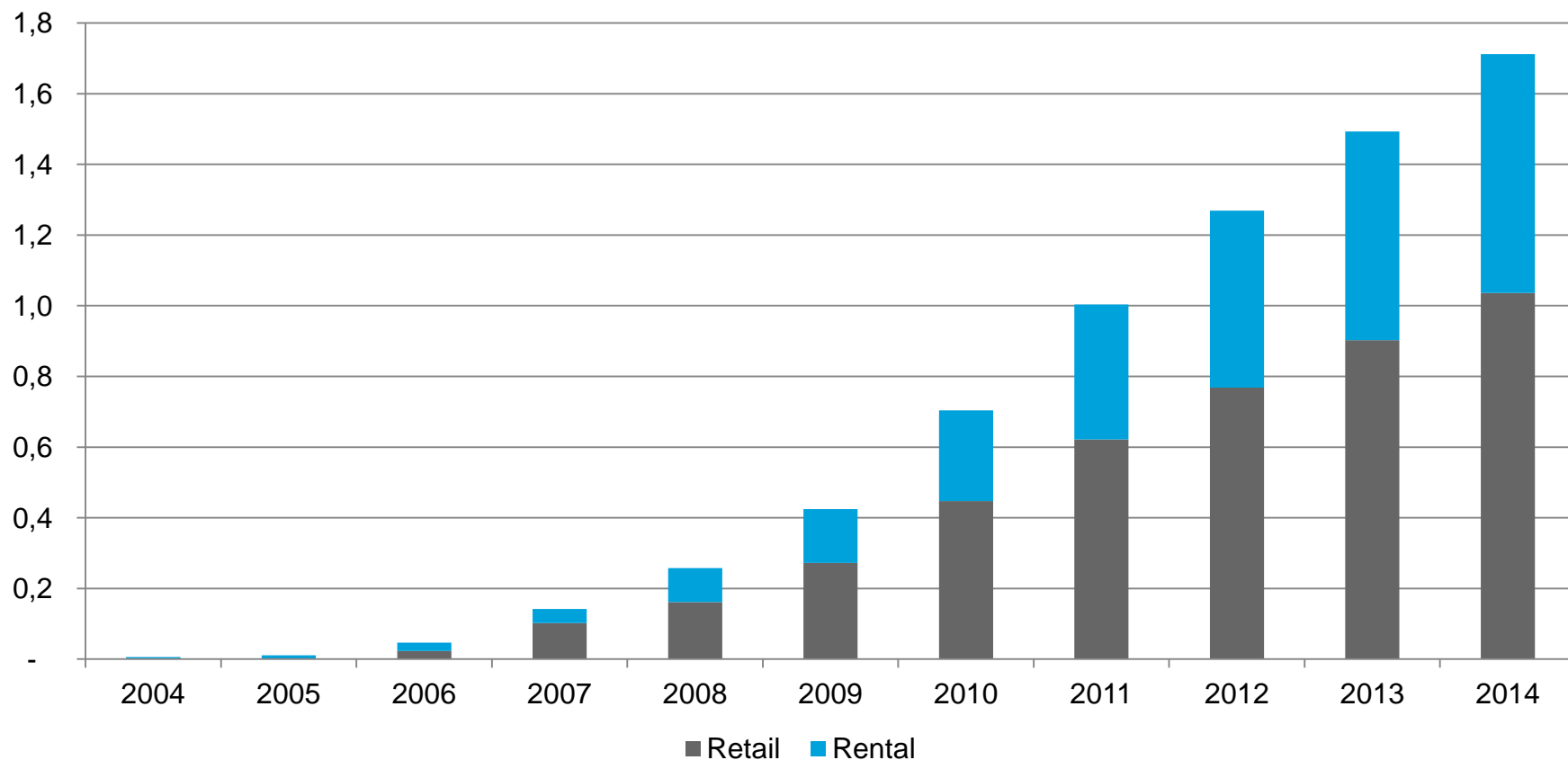
- Second largest
- 10.7% of transactions



- Third largest
- 7.3% of transactions

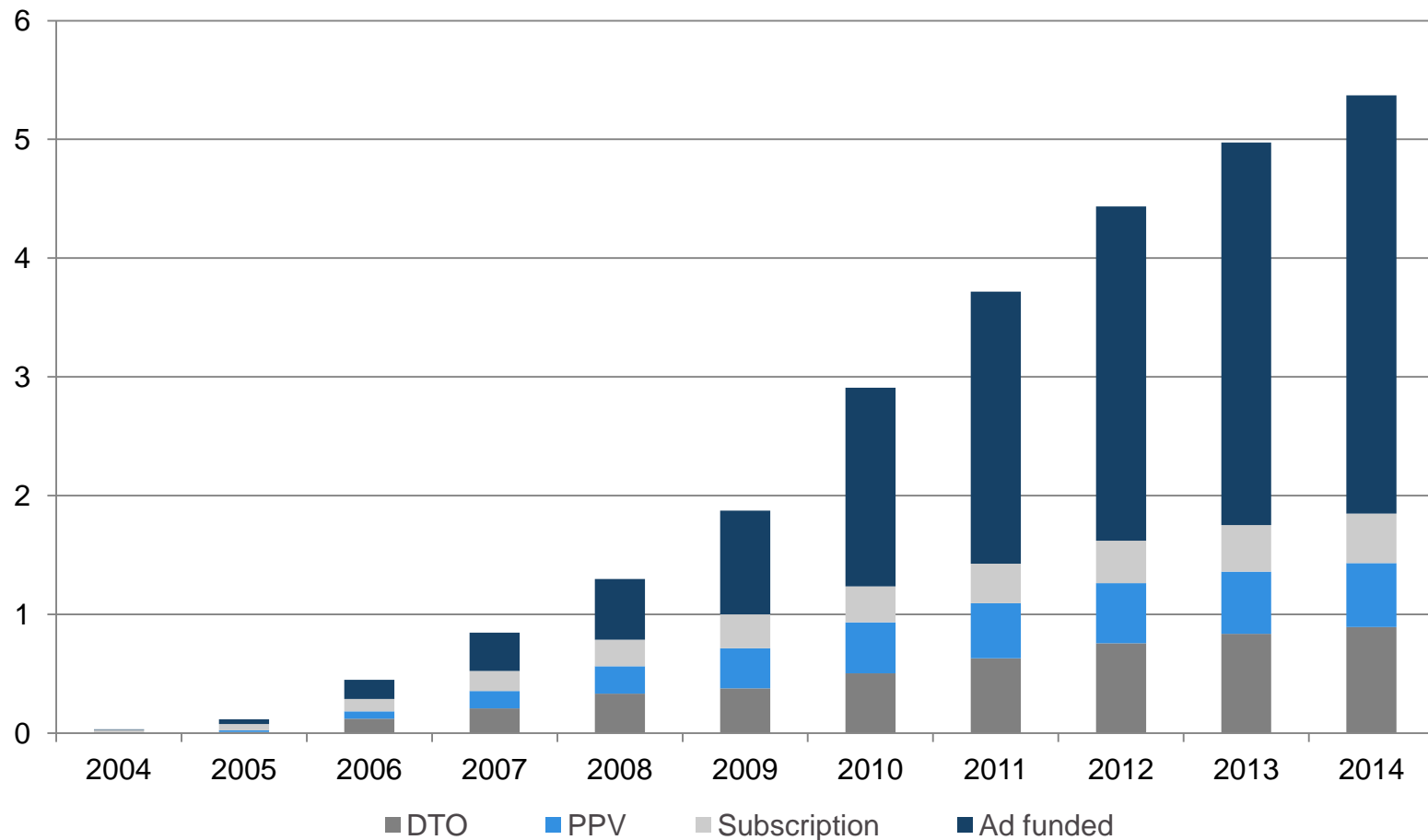
# And the online movie business generated \$1bn in 2011...

Global Online Movie Consumer Revenue (\$bn)



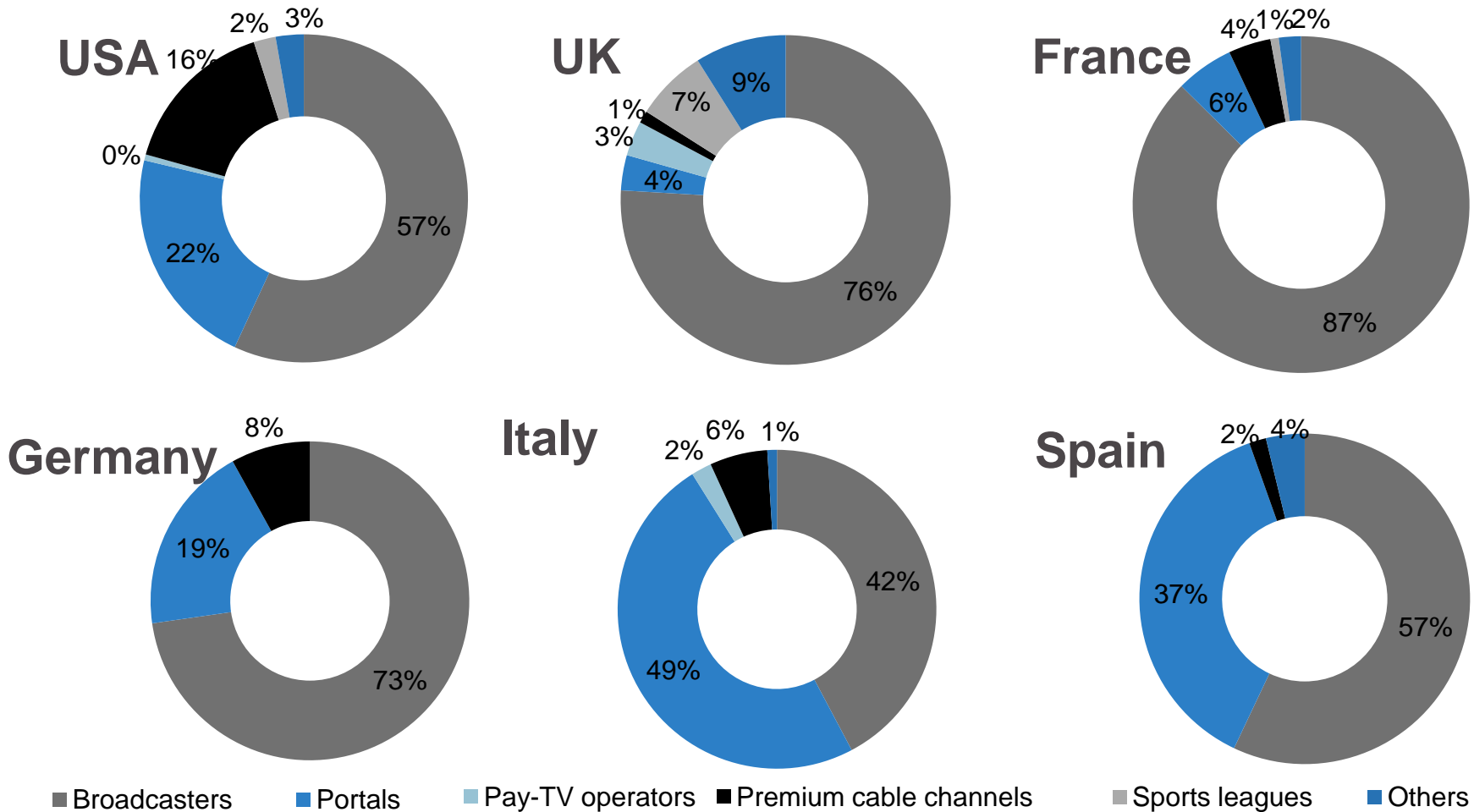
# How about online TV? This is a \$3.7bn industry, which mostly goes back to broadcasters

Global Online TV consumer and advertiser revenues (\$bn)



And given their realities of the advertising value chain, broadcasters are enviably positioned within this online TV space

## 2009 share of ad-supported online TV revenues

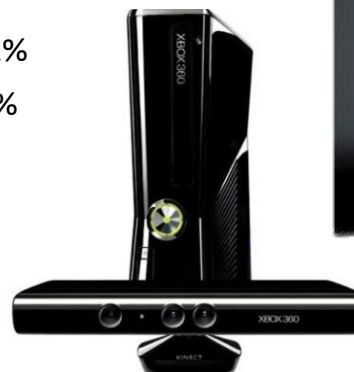
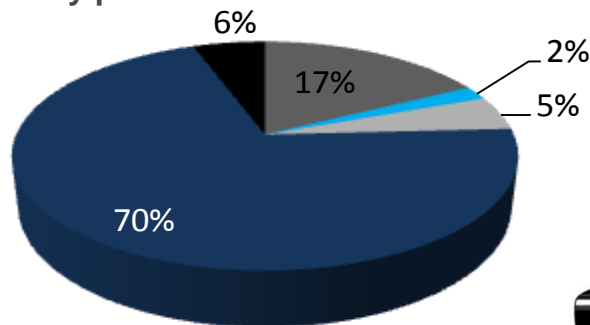


# iPlayer in particular is a model to look to; it is becoming a connected devices network with few restraints

- BBC's iPlayer available not just on PC, but also via:
  - Virgin Media cable TV
  - Nintendo Wii
  - PS3
  - Xbox360
  - iPhone
  - >20 mobile devices



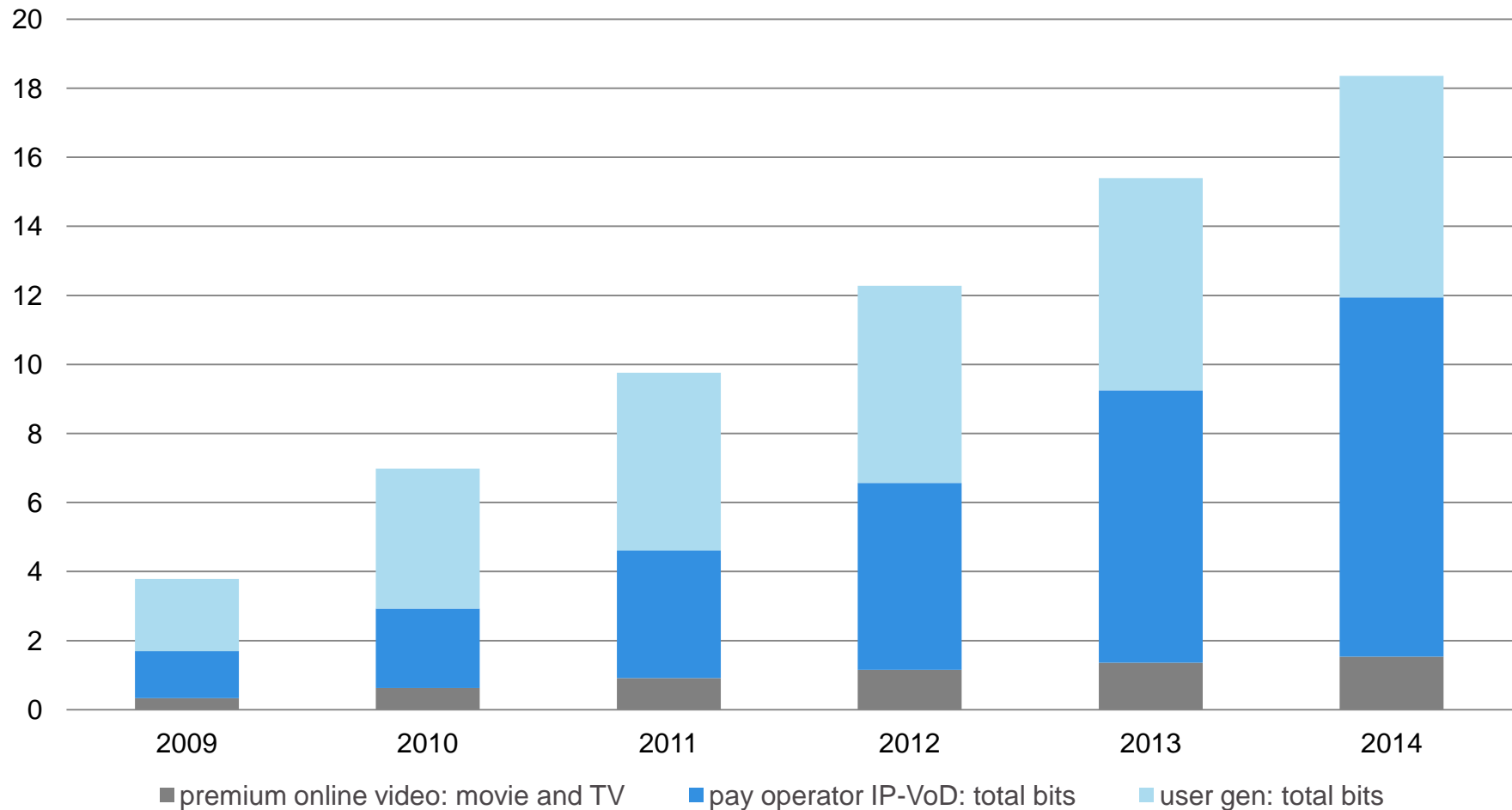
■ Virgin Media ■ Wii ■ PS3 ■ Computers ■ Mobile devices\*  
iPlayer views by platform 2010



\*Mobile devices includes iPad & iPod Touch

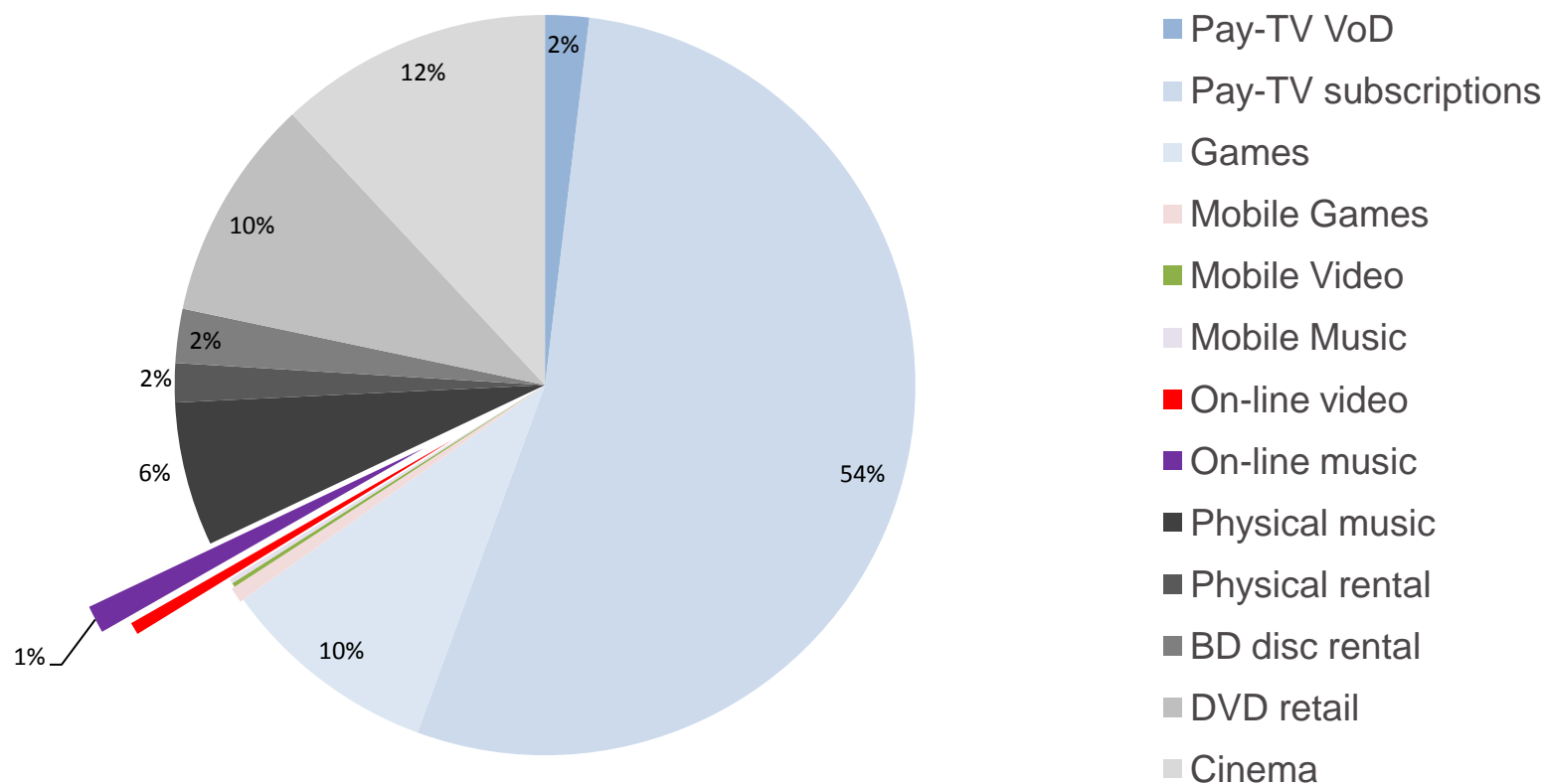
# But IP video traffic isn't free, particularly for content owners and OTT aggregators who have to rely on 3<sup>rd</sup> party distribution

Online video traffic globally – Exabytes (EB) transferred



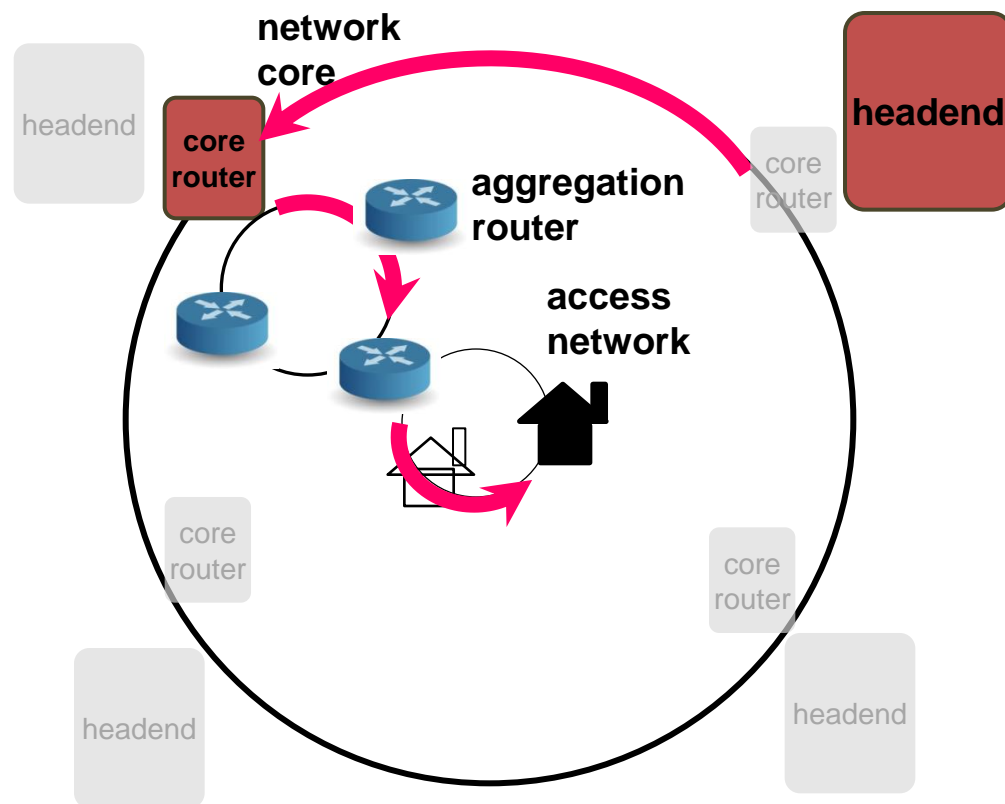
# And in the grand scheme of things, online consumer media spend is still small

## Western Europe 2011: consumer leisure spend



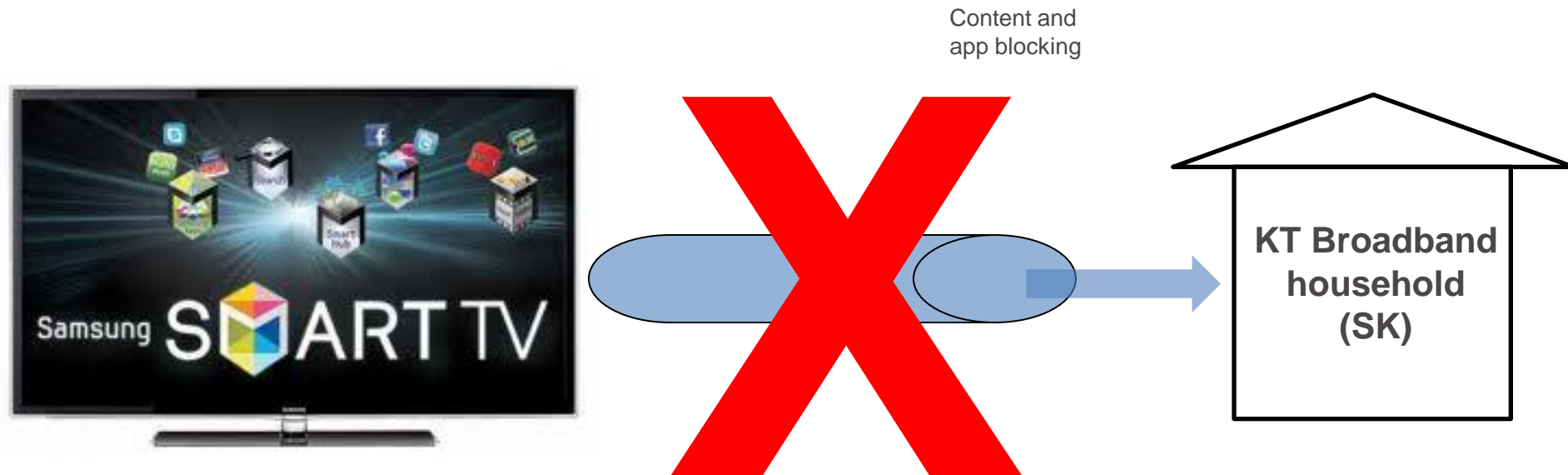
# All of which makes supporting multiple devices a real challenge, particularly for those who...

...have to develop apps across operating systems, rely on 3<sup>rd</sup> party networks, aggregate content, but don't have a core CE business





The online media space becomes even less of a picnic when tensions between pipe ownership, and content distribution, flare...



# Where does this leave us?

- Pay-TV has a strong position in IP video to CE – they own the last mile infrastructure that anybody's content must transit
- But can pay-TV generate revenue from IP video services that are being bundled into TV subscriptions? Advanced ad serving holds promise...but requires the cooperation of channels, networks, and broadcasters
- The broadcast world has been at the forefront of multi-device, catch-up TV delivery; however, with audiences and views moving away from the TV set – as new devices enter the picture – margins from ad-funded, online content do not necessarily smooth viewership fragmentation
- Vendors have had success tying their proprietary devices into content ecosystems; but in a supposedly net-neutral world, the backlash associated with these new sources of IP traffic have occasionally been *stark*
- Purely virtual, online content aggregators are currently pricing well below many subscription pay-TV thresholds, and have done an excellent job of supporting a huge range of devices; subscription numbers are a testament to this
- Can aggregators secure more rights in a manner that's economically achievable?
- A brave new CE device world indeed!...

## About IHS Screen Digest

- Largest media-focused research firm in the world with > 50 analysts covering over 65 global territories
- 40 years of experience tracking and forecasting media markets worldwide
- Continuous online Intelligence research services
- Constantly updated and comprehensive market data and forecasts
- Flow of analytical reports
- Strategic consultancy
- Recently merged with iSuppli – and both companies acquired by IHS (\$1bn leader in “critical information & insight”)
- 170 analysts for a complete TMT coverage (technology, media & telecommunications)
- 4,400 employees in 30 countries, speaking 50 different languages

## Author's presentation

Within the TV Technology team, Merrick focuses on the strategies, business models, and systems that operators and service providers employ to build content-and-connectable-CE-device ecosystems. Since joining in early 2009, Merrick has helped to develop and launch IHS Screen Digest's TV Multiscreen Intelligence service, and has experience across a wide complement of work undertaken as part of IHS Screen Digest's private consulting business. He holds an MSc in Political Economy from the London School of Economics, and speaks fluent Italian, French, and Danish.

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